### **Frequently Asked Questions**

#### On the application process

#### 1. How often can I apply for an Indian visa?

Estonian nationals can apply for a new visa as soon as or even before the old visa expires. The two-month gap previously required between two consecutive visits to India on Tourist Visa is no longer applicable, subject to usual conditions.

#### 2. Do children need a visa to India?

Yes. Every person travelling to India needs their own passport and visa. Minors travelling without their parents or with only one parent need to produce a written permission from their parents in English.

#### 3. I want to travel to a restricted area. How can I get the permit?

Restricted Area Permit can be issued to a group of people for a short duration with additional fee.

#### 4. What are the opening hours of the Embassy?

Applications can be submitted Monday—Friday in the morning at 9–12. Ready visas can be collected in the afternoon at 15–16:30 on the day given by the Embassy. You do not have to make an appointment. The Embassy is closed for certain Indian and Estonian holidays. Please see our List of Holidays for more information.

#### On the Indian visa pages

#### 5. The Indian visa pages do not work/keep crashing. Can I fill the form at the Embassy?

Indian visa can only be applied for with the online form. If the visa pages do not work properly, please wait a few hours, and try again.

## 6. The Indian visa form lost all the data I entered/does not accept the data I am trying to enter. Do I have to fill in a new application?

- If the visa form does not accept the dates you are trying to enter: enter incorrect dates instead and give the correction on a post-it note on the printed form.
- Always use slash instead of dots in dates: 19/11/2015
- Google Chrome or Apple devices do not always function properly with the form. Please try another browser/device.
- If you cannot print the form immediately after completing it, make sure to save it on your computer for printing at a later stage. If this is not possible, you can re-print a completed form on the same page where the link to the application can be found. You will need the Application code, passport number and date of birth. Sometimes the only option is to start over.

#### 7. Can I fill the online application without uploading the supporting documents?

Uploading documents is mandatory. Application can't be completed without uploading the supporting documents.

#### On visa fees

#### 8. Can I pay the visa fee at the Embassy?

Visa fees cannot be paid at the Embassy in cash/card. All payments must be made as bank transfer. A printed receipt of the payment must be submitted along with the application form.

# 9. I have paid the visa fee twice/I have paid the visa fee but my trip was cancelled/my application was rejected. Can I get a refund?

Grant or refusal of visa is at the sole discretion of the Embassy. The visa fee will not be refunded even when visa application is rejected. In case of excess/multiple payments on regular visa or other consular services are made, request for refund will be processed on case-to-case basis. The application for refund should be submitted within 90 days from the date of payment. No application for refund will be entertained thereafter.